Lauren Morgan

My interest in healthcare started when my father fell from height and sustained injuries that required him to spend 6 weeks on his back. His observations about the processes or care built my interest in what I consider to be one of the most challenging, complex and rewarding industries to work in.

I am a Chartered Human Factors specialist, which means I studied Human Factors at University, and have continued to build my experience in applying human factors to achieved Chartered Status. I also have a PhD in human factors.

I have worked across a variety of healthcare settings, observing within theatre, studying ward rounds, designing clinical IT systems, investigating incidents and training clinical teams in aspects of human factors relevant to their work.

My experience in Human Factors gives me a tool set to study the clinical systems of work. What it also does is remind me of the importance of those working in the system. That's why I will always seek out those working in the system, learn from them and work with them on whatever the challenge is.