**Biography**



Amarjit Kaur-Head of Patient Experience and Involvement at Buckinghamshire Healthcare NHS Trust

Amarjit’s background is in the voluntary sector where she specialised in patient and service user involvement, working for organisations like the British Heart Foundation and Breast Cancer Care.

In her current role Amarjit ensures the trust hears and acts on the patient voice, from the Friends & Family test to national surveys and works in partnership with patients and staff to improve patient’s experience of services. She also manages a range of services including the Patient Advice and Liaison service, Complaints and the Spiritual and Pastoral care team.