



THE ATHENA
PROGRAMME

SAFEGUARDING WITH CARE AND CREATIVITY








Learning from Concerns to Ensure Improvement

Developing your leadership skills in adult safeguarding

Athena Associate - Christina Fairhead



Key Areas

-  Leadership behaviours in adult safeguarding
-  Identify and understand the barriers to reporting, effective information sharing and learning in healthcare organisations
-  Improving the way concerns are identified, reported and escalated
-  How can we ensure learning from concerns whether they lead to section 42 enquiries or not
-  Ensuring a proportionate and least intrusive response appropriate to the risk presented
-  Developing your skills and competence in adult safeguarding improvement
-  Ensure understanding of the various roles, responsibilities and governance in adult safeguarding

Leadership Behaviours in Adult Safeguarding





Identify and understand the barriers to:

Reporting

**Effective
Information
Sharing**

**Learning in
Healthcare
Organisations**

Improving the way concerns are identified, reported and escalated



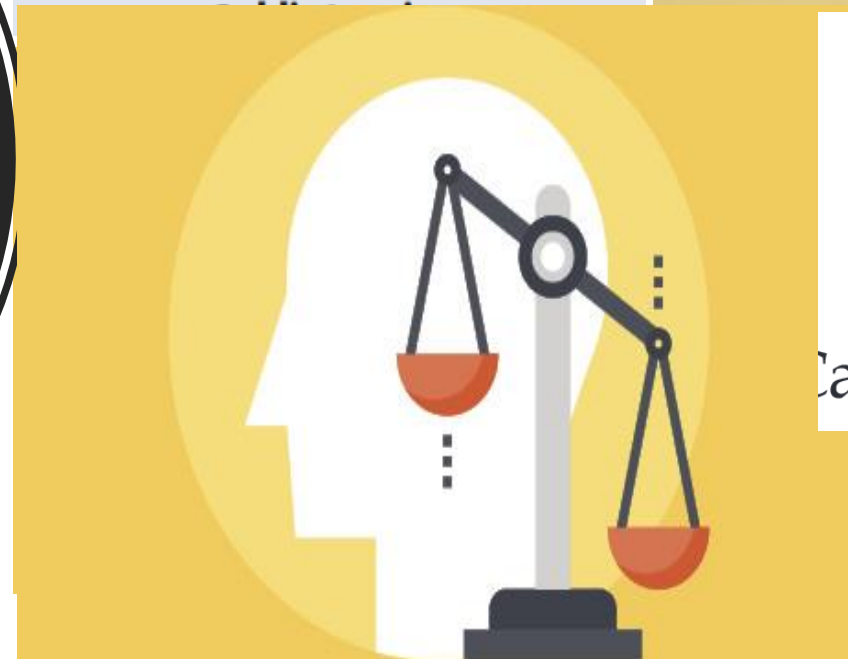
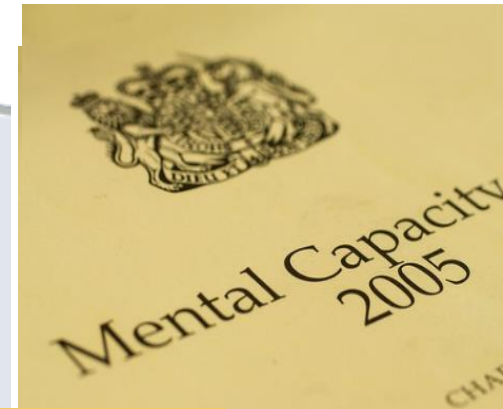
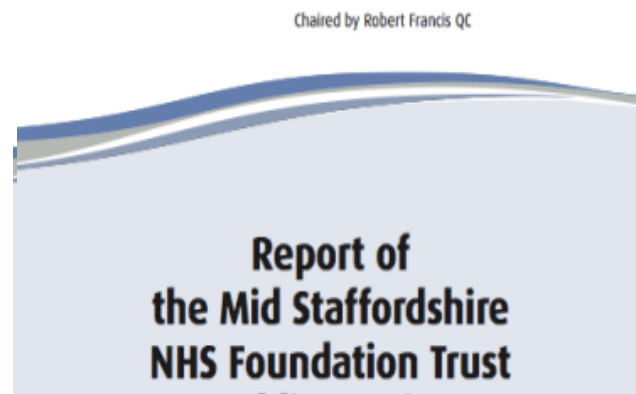
How can we ensure that we learn from concerns whether they lead to Section 42 enquiries or not



- Single agency or multi-agency Focus groups to review cases of concern and look at the outcomes
- Identify the factors that made the difference between S42 or not?
- Use case scenarios in training/development – preferably real-life examples
- Don't just look for learning in problematic cases
 - Look at those cases that have progressed well
 - Identify what has worked well, and why



Ensuring a proportionate and least intrusive response appropriate to the risk presented



Care Act 2014

- before harm occurs
- 3. **Proportionality:** the least intrusive response appropriate to the risk presented
- 4. **Protection:** support and representation for those in greatest need
- 5. **Partnership:** local solutions



Developing your skills and competence in adult safeguarding improvement

- Roles to gain experience
- Understanding and using organisational data e.g. conversion rates of S42 referrals & what does this tell us
- Up to date with developments and 'Horizon Scanning'
- Seek out opportunities - for shadowing, learning, development, study
- Discuss with specialist safeguarding colleagues
- Networking
- Subscriptions to Professional Publications/Organisations

Ensure understanding of the various roles, responsibilities and governance in adult safeguarding.

How well do you know your partner agencies and organisations?

- How well do you understand their SG roles/responsibilities?
- Do you ever spend time shadowing your partners (Buddying)?
- Who, in your organisation, is responsible for SG Governance?