**Biography**

I am a consultant in general adult psychiatry working at Springbank Ward, Fulbourn Hospital, in Cambridge. Springbank is a specialist unit looking after women with complex presentations and a diagnosis of personality disorder (PD).

Springbank is the only ward of its kind in the NHS. We receive referrals from all over the UK, often regarding patients that have been treated in the private sector using coercive practices without benefit. I have developed an interest in reducing restrictive practices, as a way of improving the working environment and the outcomes for our patients.

I trained as a general adult and rehabilitation psychiatrist at Cambridgeshire and Peterborough NHS Foundation Trust. During my training, I carried out an MPhil in Psychiatric Research at the University of Cambridge. My medical training and foundation years were spent in London at Guy’s, King’s, and St Thomas’ School of Medicine and the Maudsley.

**Abstract**

This talk will explore ways of improving services for people diagnosable with personality disorder from an inpatient perspective. It will look at current guidelines, the UK inpatient system, and the culture in which mental health inpatient services operate. It will use the author’s experience at Springbank Ward, specialist personality disorder unit in Cambridgeshire, to demonstrate service change and its benefits. Suggestions on how to improve services and manage people with complex care needs will be made using clinical and research data.