**Serious Incident Investigation**

**Biography & Abstract**

**Mike O’Connell, Legal Services Practitioner**, has worked in the NHS in Yorkshire for more than 38 years, was Head of Legal Services at The Mid Yorkshire Hospitals NHS Trust, and is currently Interim Senior Inquests Manager at Calderdale and Huddersfield NHS Foundation Trust. Serious incident Investigation-trained, he has been dedicated to the management of legal services for over 26 years, involving managing Clinical Negligence, Employers’ and Public Liability claims, providing advice and education to Trust staff in relation to medico-legal matters (including Coroner’s Inquests and Serious Incidents), and the provision of staff support in such matters. In 2014, his team was voted The Legal 500 UK in-house team of the year for healthcare. An alumnus of the Capsticks Diploma in Clinical Risk and Claims Management (1997), Mike was Vice-Chair of the national Association of Litigation And Risk Management (ALARM) 2001 to 2003, then Chair from 2004 to 2007 and again in 2009/2010, assisting in its transition to become the Patient Safety Section of the Royal Society of Medicine. Mike also established and hosted the Litigation/Risk Management Network (North East) from its inception in 1995 to 2017. **Qualifications**: BA (Hons), DipRM.

**Serious Incident Investigation: moving to PSIRF**

Session content:

* A step by step guide to the investigation of deaths
* Implications of the new incident response framework
* Changing the way we approach Root Cause Analysis to focus on systems
* Writing the investigation report

Referencing current guidance - NHS England Serious Incident Framework - this session details: (1) A step by step guide to Patient Safety Incident Investigation, including practical tips and techniques; (2) A look at the new guidance from the NHS Patient Safety Strategy and, specifically, the Patient Safety Incident Response Framework, and how they are likely to impact on patient safety incident investigations and coroner’s inquests; and (3) Writing the investigation report - top tips.

