**Jenny Sutcliffe BSc (Hons), MSc, MCIEHF, C.ErgHF**

Jenny is a Human Factors Specialist at the Royal Surrey NHS Foundation Trust in Guildford, where she has worked for the past 5 years.

Having completed her degree in Psychology, she studied for her Masters in Applied Psychology at Cranfield University's School of Engineering, where her thesis was to redesign the Tesco checkout workstation. She also gained her Level A in Psychometric Testing from Cranfield.

Following this she took a job as a Psychologist/Human Factors (HF) Consultant working at QinetiQ’s Centre for Human Sciences where she carried out a number of projects in the defence and security sectors. She later moved to a defence consultancy to lead the HF Line of Business and provide HF engineering to a number of large scale defence procurement projects. Following a career break to have her children, Jenny joined the Medical Education Centre at the Royal Surrey in 2017 where she supported Simulation Training and the SCReaM Human Factors and Team Resource Management Programme.

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She now lives in the Transformation team as an HF Specialist working along-side her Quality Improvement (QI) and Project Support colleagues. She supports the SCReaM Programme by building and developing its three work streams: HF Training, HF Projects, and HF Engineering, the latter of which supports wider Transformation programmes within the Trust.

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She is a Chartered Ergonomist registered with the Institute of Ergonomics and Human Factors and has completed the QI for Leaders Training programme at the Royal Surrey.