Biography

Wendy Proctor is currently the Designated Professional Adult Safeguarding for Sunderland NHS Clinical Commissioning Group and has 10 years' safeguarding experience across Yorkshire at a senior level, working across both child and adult safeguarding. Wendy has worked extensively in mental health services including the Challenge Project at Guys Hospital, a ground-breaking modular approach to working with sex offenders in the community, and Forensic Services both inpatient and community settings with outreach to High Secure settings. Wendy's experience includes setting up Psychiatric Liaison services in Cornwall, facilitating improvements in Substance Abuse services and managing Community and Inpatient mental health services in West Cornwall.

Wendy has a considerable experience in the management of high-risk complex cases within safeguarding and has been involved in high profile cases featuring self-neglect and the actions after investigation. Wendy facilitated a multi-agency Self Neglect conference in 2017 featuring input from police, environmental health, social care, housing, health and the fire service. This conference sparked a Humber wide review of hoarding and self-neglect by Humber Fire Service resulting in the production of Humber guidelines from Humber Fire Service for hoarding and self-neglect.

Wendy has, more recently, been part of the development of a multi-agency framework for managing complex cases and self-neglect in East Riding of Yorkshire and Sunderland. Wendy is an RMN and has a degree in nursing from Chelmsford University, MSC modules in Leadership in Safeguarding from Sheffield Hallam.

Abstract

This presentation looks at covid 19 and self-neglect, the rise in cases of complex risk and concern, how to manage those risks and coordinate a robust response involving all agencies. Working on breaking down barriers using our experiences from a variety of fields.

It should help to identify what is self-neglect, how to identify and manage self-neglect, risk management and what legislation we can use to support our work in this area.

Some of the legislation that we reference:

* Mental Capacity Act 2005 / Court Of Protection
* Public Health Act 1936 – Sec 83/84 - Cleaning of filthy premises
* Public Health Act 1961 – Sec 36 – power to vacate premises for fumigation.
* The Public Health (Control of Disease) Act 1984
* The Environmental Protection Act 1990 Sec 79/80
* The Damage by Pests Act 1948 - Rats and Mice/ Infestation of food
* Mental Health Act 1983
* Housing Act 2004 -
* Inherent Jurisdiction – High Court
* Police and Criminal Evidence Act (PACE) powers
* The Care Act 2014

Other references include:

* Making Safeguarding Personal
* Self-Neglect and Practice: building an evidence base for practice SCIE 2014
* East Riding Vulnerable Adults and Risk management Protocol and Self-Neglect Best Practice Guidance
* Suffolk Safeguarding Adults Board – Self Neglect and Hoarding
* Barnsley Multi-Agency Self-Neglect and Hoarding Policy and Procedure
* Gloucestershire Safeguarding Adults Board – Adult Self-Neglect Best Practice Guidance
* Primary Care Assessment of Older People with Self-Care Challenges. Journal of Care Practitioners 323-328
* Research in Practice for Adults, Practice Tool – Working with people who self-neglect.

<https://humbersidefire.gov.uk/your-safety/safety-in-the-home/hoarding>

. [www.helpforhoarders.co.uk](http://www.helpforhoarders.co.uk)