Heather Randle

Head of Education and Professional Lead for Primary Care and Education, RCN.

She is a registered nurse, ANP and clinical lead with over 30 years’ experience working across the NHS, primary care, the independent sector, and academia. Previous roles include General Practice Nurse; Professional Development Lead at an NHS Trust for Mental Health, Learning Disability and Community; Senior Lecturer in a local HEI; Primary Care Lead Nurse; Clinical lead/ ANP and Quality Lead Nurse. She has a keen interest in primary care, education, leadership, medicines management and non-medical prescribing and is passionate about general practice nursing, advanced practice, physical and mental health, preceptorship, and portfolio careers. Amongst her qualifications and experience she has a Post graduate certificate in Higher Education and is the module lead for the RCN modules: Infection, prevention and control (IPC) & Leading the way- improving Physical and Mental Health outcomes. She is also the education lead for the suite of leadership programmes offered by the RCN.

Heather also has experience as a Quality Lead Nurse and ANP in the Midlands, working with general practice and urgent care centres, all with a variety of population needs. She provides support to ANPs, GPNs, HCAs, AHP’s and GPs within primary and urgent care providing clinical leadership, governance, and clinical supervision.

Although Heather has held various local, regional, and national roles she has always maintained a foot in practice working initially as one of the first practice nurses and now as a national leader and ANP.

Heather has seen primary care transform its ways of working during one of the most challenging times in healthcare, the Covid-19 pandemic. She is passionate about safe and effective care, improving terms and conditions for nurses in primary care and the role of primary care in the wider workforce.

In her current RCN role Heather supports the continuing development of new ways of working in primary care and is keen to work with the Advanced practice, leadership and GPN forums on projects, consultations and education events that support advances in general practice and ensure quality service provision.